

THE  
PROCTORS'  
OFFICE



UNIVERSITY OF  
OXFORD

# STUDENT HANDBOOK 2026–27



The Oxford Students area of our website provides access to information, services and resources to help you get the most out of your University experience.

[ox.ac.uk/students](https://ox.ac.uk/students)



The information contained in this handbook is correct for the academic year 2026–27. In rare cases you may be notified of material changes to the content of the handbook during the year. The most up-to-date version can be found at [ox.ac.uk/students/academic/student-handbook](https://ox.ac.uk/students/academic/student-handbook)

**For applicants starting at the University in the 2027–28 academic year:**

Changes may be made to the information in the handbook prior to you joining the University.

You will be notified about any material changes to the content of the handbook before you start.

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# INTRODUCTION

As Proctors and Assessor we oversee student matters and ensure that the University's statutes, regulations and policies are followed, with particular interest in examinations, conduct and welfare, and other aspects of the student experience. We are senior officers of the University but we are not professional administrators: we are academics elected for a year by our colleges.

This is your **University Student Handbook**. It gives you formal notification and explanation of the University's codes, regulations, policies and procedures, and signposts relevant contact details and web links where you can find out more information. **It is essential, and your responsibility, to read it.**

This handbook sits alongside the departmental and college handbooks relevant to your course and college (or department for non-matriculated students), with which you should also familiarise yourself. This handbook applies to the 2026–27 academic year and will be revised annually.

If you have any concerns or ideas they can be channelled through the Oxford University Students' Union (Oxford SU) officers, and through Junior Common Room (JCR) and Middle Common Room (MCR) presidents, with whom we have regular meetings. The Proctors' Office may also be contacted for assistance and advice, and you can find further information on the Proctors' Office website.

[proctors.ox.ac.uk](https://proctors.ox.ac.uk)

We hope that your time as a student at the University is successful and enjoyable.



**Professor Andrew Farmery**  
(Wadham College)  
Senior Proctor



**Professor Caroline Warman**  
(Jesus College)  
Junior Proctor



**Professor Jeff Tseng**  
(St Edmund Hall)  
Assessor

**Our successors for March 2027 to March 2028 will be:**



**Professor Peter McCullough**  
(Lincoln College)  
Senior Proctor elect



**Professor Karen Margrethe Nielsen**  
(Somerville College) Junior  
Proctor elect



**Dr Mary McMenamin**  
(Green Templeton  
College) Assessor elect

# 1 ABOUT THE UNIVERSITY

As one of the oldest universities in the world, the University of Oxford has nine centuries of continuous existence. It is an independent and self-governing institution, consisting of the University (including divisions, departments and faculties) and the colleges.

The 36 colleges, though individual self-governing entities, are a core element of the University, to which they are related in a federal system. There are also four permanent private halls, which were founded by Christian denominations, and three societies.

The colleges (as well as the halls and societies):

- select and admit undergraduate students, and select graduate students after they are admitted by the University
- are responsible for undergraduate students' tutorial teaching
- provide accommodation, meals, common rooms, libraries, sports and social facilities
- provide pastoral care for their students.

The University:

- determines the content of courses
- organises lectures and seminars and other forms of teaching/instruction
- provides a wide range of resources for teaching and learning, including libraries, laboratories, museums and computing facilities
- admits and supervises graduate students
- sets and marks examinations and coursework, and examines theses
- awards degrees.

## 1.1 Student membership

As a student member of the University, into which you are matriculated, you will usually also be a member of a college. Membership is usually for life but if your college membership is formally terminated (eg by expulsion), you automatically also lose your University membership.

Some students do not matriculate but nevertheless study at the University, eg students reading for certain certificates or diplomas and certain courses with Oxford Lifelong Learning and the University of Oxford Department for Continuing Education, and Visiting Students not registered for a particular course or qualification. In this handbook, we describe students who do not matriculate as "non-matriculated students" throughout. Although not formally University members, non-matriculated students are expected to observe the same rules and regulations as matriculated students.

All students therefore need to be familiar with the rules, regulations and requirements that apply to their course of study and their conduct as a student member of the University.

As a resident of the City of Oxford you also have responsibilities to behave reasonably as a citizen of the community you live in.

## 1.2 Student unions

Oxford SU is the official representative body for Oxford students across every college, department and academic division. It is a student-led charity, independent of the colleges and University, which champions student voice.

Led by four elected Full-Time Presidents, alongside Part-Time Officers and divisional representatives, the SU works in partnership with Common Rooms, colleges and the University to improve students' experience of education, wellbeing and sense of community at Oxford.

JCRs and MCRs are your college Students' Unions, representing students within their individual colleges to their college leadership. Oxford SU brings JCRs and MCRs from across Oxford together through its democratic policy-making body, the Conference of Common Rooms (CCR), giving students across all colleges a collective voice to the University. Oxford SU also helps students find community and explore opportunities through its annual Freshers' Fair, while providing independent, confidential advice and support throughout your time at Oxford.

Students on courses leading to a University of Oxford award automatically become members of Oxford SU, whether matriculated or not. Students may opt out of Oxford SU or their college Students' Union; details and alternative service arrangements are available at [oxfordsu.org](https://oxfordsu.org). Other students, including Visiting Students, may apply for associate membership, subject to Oxford SU's discretion.

[oxfordsu.org](https://oxfordsu.org)

The University's code of practice on Students' Unions and compliance with the Education Act 1994 is published alongside its formal statutes, policies and regulations.

**Note: the Oxford Union Society (known as 'the Oxford Union') is not a student union; it is an independent private members' club with no student representative function or affiliation with the University.**

## 1.3 Response to pandemics

At the time of publishing this Handbook there were no health-related restrictions affecting University teaching, assessment or services. If a pandemic, epidemic or local health emergency arises in future then the mode of delivery of teaching, assessment or services may need to change, as explained in the Terms and Conditions for students. The mode of delivery of teaching, assessment or services may need to change, as explained in the [Terms and Conditions for students](#). If such circumstances arise the core content of your course and the expected educational outcomes will not change.

## 2 WELFARE

### 2.1 Welfare and support services

At Oxford, our community is designed to encourage and [support good mental health and wellbeing](#). The student experience offers lots of opportunities for you to thrive, grow and look after your own wellbeing, and a range of services is available to support you if need them. You can get advice from your [college](#), department, fellow students and [Oxford SU](#), and there are [contacts](#) for emergency (including out of hours) and non-emergency services for health, welfare and academic support.

There are a number of specialist services which are available to students year-round

#### **Counselling Service**

The Counselling Service provides free, brief, confidential psychological support to students through [workshops, groups](#) and individual counselling, in addition to an extensive online [library of resources](#) developed for students.

[ox.ac.uk/students/welfare/counselling](https://ox.ac.uk/students/welfare/counselling)

Where it is indicated that students may require additional mental health assessment or treatment the clinical team will provide signposting and referral support into NHS and other specialist services and discuss what support and adjustments may be appropriate for you, to give you the best experience and benefit from your time at the University.

[counselling@admin.ox.ac.uk](mailto:counselling@admin.ox.ac.uk)

#### **Sexual Harassment and Violence Support Service**

The service offers confidential and independent advice to students who have been impacted by sexual harassment or violence, relationship abuse, coercive control or stalking, at any point in their life.. The team of specialist advisors are available to help students explore next steps and provide ongoing support and signposting to other services. The service includes an Independent Sexual Violence Adviser (ISVA) for support through criminal justice processes.

[supportservice@admin.ox.ac.uk](mailto:supportservice@admin.ox.ac.uk)

[ox.ac.uk/students/welfare/supportservice](https://ox.ac.uk/students/welfare/supportservice)

#### **Reported Student Support**

A separate provision offers support and advice to students who have been reported for, or accused of, alleged sexual misconduct:

[caseadvice@admin.ox.ac.uk](mailto:caseadvice@admin.ox.ac.uk)

[ox.ac.uk/students/welfare/reported](https://ox.ac.uk/students/welfare/reported)

#### **Disability Advisory Service (DAS)**

The DAS works with disabled students across the collegiate University, and advises staff in

colleges and departments on study support and reasonable adjustments to teaching and learning (including assessment), to facilitate inclusive and accessible learning environments.

If you have a disability and have not already been in touch with DAS, we strongly encourage you to contact them as soon as possible to register.

[ox.ac.uk/students/welfare/disability](https://ox.ac.uk/students/welfare/disability)

[disability@admin.ox.ac.uk](mailto:disability@admin.ox.ac.uk)

## Peer Support

Peer supporters work in colleges, departments and a division to provide an additional source of wellbeing support to student communities. There are Peers of Colour, Rainbow Peers, Peers of Faiths and Disability Diversity Peers.

[ox.ac.uk/students/welfare/peersupport](https://ox.ac.uk/students/welfare/peersupport)

[peersupport@admin.ox.ac.uk](mailto:peersupport@admin.ox.ac.uk)

## Oxford SU Student Advice

The Student Advice service is a free, confidential and independent advice, information and advocacy service. The team of friendly and experienced advisors is there to help you find answers to the questions, and solutions to the problems you may face as a student.

[www.oxfordsu.org/advice-wellbeing](https://www.oxfordsu.org/advice-wellbeing)

[oxfordsu.org/advice](https://oxfordsu.org/advice)

## 2.2 Health

Colleges provide healthcare via college doctors and sometimes nurses; these are National Health Service (NHS) professionals with links to particular colleges. They also have arrangements to help with a whole range of welfare issues.

Students also have access to wider local medical, dental, optician and sexual health services provided through the NHS.

[ox.ac.uk/students/welfare/health](https://ox.ac.uk/students/welfare/health)

### **Suspending study on health or personal grounds**

There are procedures for seeking to suspend your studies for medical or personal reasons. You should contact your department (graduate students) or college (undergraduate students).

[ox.ac.uk/students/academic/guidance](https://ox.ac.uk/students/academic/guidance)

## **2.3 Equality, diversity and inclusion**

The University is committed to fostering an inclusive culture which promotes equality, values diversity and maintains a working, learning and social environment in which the rights and dignity of all its staff and students are respected. The University's overarching equality policy applies to all members of the University community.

[ox.ac.uk/about/how-we-are-run/equality-diversity](https://ox.ac.uk/about/how-we-are-run/equality-diversity)

## **2.4 Financial assistance**

It is expected that you will secure the necessary funds to cover fees and living costs before arriving at Oxford. However, if you find yourself in financial difficulty while enrolled on your course, the University and its colleges have a number of funds available to support students.

If you are in financial difficulty you should usually approach your college or hall in the first instance. Colleges understand the financial constraints students experience and are aware of the impacts of the rising costs of living on students' finances. They will be able to offer advice on the support that you may be eligible to apply for, including financial assistance schemes through the University which are administered by the Student Fees and Funding team.

[ox.ac.uk/students/fees-funding/assistance](https://ox.ac.uk/students/fees-funding/assistance)

## **2.5 Safety and security**

The University has a responsibility for [your health and safety](#) both on campus and while you are engaged in University activities off-campus.

This includes providing suitable fire safety and first aid measures in University buildings, ensuring safety in laboratory sessions involving chemical or physical hazards, and maintaining safety during fieldwork conducted away from the University as part of your studies. To protect your safety, there are various arrangements, policies, procedures and instructions you must follow.

Your department and supervisor will make you aware of these and identify the appropriate training you need, which you must complete. Each department has a departmental safety officer to address any questions or concerns you may have. You can also visit the [Safety Office](#) pages of the University's intranet site, OxIntranet.

From a personal safety perspective Oxford is generally a safe place to study and socialise. Nevertheless, it is sensible to take precautions to minimise any risks by staying safe and [protecting yourself and your personal possessions](#).

[ox.ac.uk/students/life/community](https://ox.ac.uk/students/life/community)

## Police and University Security Services

All incidents of crime should be reported to Thames Valley Police.

101 (non-emergency)

999 (emergency police, fire service or ambulance)

The University Security Services' 24-hour Control Room should be informed if the incident occurred on University premises.

+44 (0)1865 272944

+44 (0)1865 289999 (emergency)

<https://unioxfordnexus.sharepoint.com/sites/OXINTRANET-buildings-estate/SitePages/Security-Services.aspx?web=1>

## 2.6 Staff-student relationships

Positive professional relationships between members of staff and students are central to students' educational development and welfare. However, intimate or close personal relationships between students and staff who have responsibility for them can cause significant problems because of conflicts of interest, imbalance of power and authority, perceived favouritism, and undermining of trust and confidence in the academic process.

To protect the welfare of students, and in the best interests of staff, the University:

- Prohibits staff from entering into an intimate relationship with a student for whom they have any responsibility; and
- Strongly discourages any other close personal relationship between a staff member and student for whom they have any responsibility that transgresses the boundaries of professional conduct and requires such relationships to be declared.

Staff who fail to comply with the policy, or with any arrangements put in place under it, may be disciplined. This provision also applies to students, including DPhil students, who are employed in staff roles involving positions of responsibility; such individuals are expected to adhere to the policy as other members of staff are required to do.

[ox.ac.uk/about/how-we-are-run/policies-and-statements/harassment-and-sexual-misconduct](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/harassment-and-sexual-misconduct)

Students have a role to play in keeping relationships and behaviour professional and appropriate. Students should not seek an inappropriate relationship with

any member of staff who has responsibility for them. If you have concerns about a staff-student relationship you can speak in confidence to your Head of Department or Chair of the Faculty Board in the first instance. Your college has its own policies about personal relationships between staff and students.

## 2.7 Harassment

The University of Oxford is committed to fostering an inclusive culture which promotes equality, values diversity, and maintains a working, learning, and social environment in which the rights and dignity of all members of the University community are respected. Harassment and sexual misconduct in any form are not tolerated. Dedicated information pages set out the University's [approach to preventing and responding to harassment and sexual misconduct](https://www.ox.ac.uk/about/organisation/harassment-and-sexual-misconduct), bringing together policies, procedures, guidance and key information.

[ox.ac.uk/about/organisation/harassment-and-sexual-misconduct](https://www.ox.ac.uk/about/organisation/harassment-and-sexual-misconduct)

## 3 FITNESS TO STUDY

The University is committed to creating an inclusive and supportive learning environment that provides its students with the opportunity to engage with university life. The support and fitness to study process is designed to support students experiencing difficulties that affect their ability to participate in their academic studies or life generally at Oxford.

A student is considered 'fit to study' if they are able to continue or return to a course of study, and to engage with university life, both academically and otherwise, without unreasonable detriment to their mental and physical health, safety and welfare, or that of other students and staff once any reasonable adjustments have been made under the Equality Act 2010.

Concerns about undergraduate student fitness to study are normally addressed using the relevant college procedure.

For graduate students, where the concern about fitness to study occurs in a college context, the relevant college procedure can be used. Otherwise, the department or faculty will address the concerns using the University procedure.

These procedures are set out in detail in [Statute XIII, Part B](#) and [Support and Fitness to Study Procedure](#).

[governance.admin.ox.ac.uk/legislation/statute-xiii-student-members-other-provisions#collapse1383176](https://governance.admin.ox.ac.uk/legislation/statute-xiii-student-members-other-provisions#collapse1383176)

## 4 RESIDENCE

For most degrees and other qualifications students are required to reside in or around Oxford for a proportion of each term to meet requirements set out in regulations. If there are any changes to residency requirements, for example the suspension of them, these will be communicated to students. Part-time and non-matriculated students are exempt from residence requirements.

### 4.1 Number of terms of residence

You must be resident for at least six weeks in each term of your course (the number of terms being dependent on the degree, the subject and the student's status). The Proctors may excuse you from all or part of the statutory residence requirements because of illness or other reasonable cause. Applications must be made through your college office.

Research students may be granted dispensation from the requirements to keep residence if it is necessary for them to carry out academic work elsewhere. To seek permission, contact your department.

[ox.ac.uk/students/life/residency](https://ox.ac.uk/students/life/residency)

### 4.2 Place of residence

Full-time matriculated students must reside within a specified distance of the University (defined by reference to Carfax Tower). The distances apply only during the period for which student members have to maintain statutory residence in order to meet degree or diploma requirements:

- Undergraduate students must reside within six miles of Carfax, or within 25 miles of Carfax provided that you either:
  - (i) hold the status of Senior Student
  - (ii) already have an undergraduate degree from Oxford; and/or
  - (iii) reside with your parent/guardian
- Graduate students must reside within 25 miles of Carfax unless given special permission to work away from Oxford for a period.

You may apply for dispensation from the residence requirements through your college. The college will apply to the Proctors' Office on your behalf with a statement of support. A statement of support is also required from your department. Dispensation is granted only in exceptional circumstances. You should obtain dispensation before making any commitments. If you live outside the residence limits without permission you will not fulfil the University's statutory requirements and may not be allowed to enter for examinations.

[ox.ac.uk/students/life/residency](https://ox.ac.uk/students/life/residency)

## 4.3 Accommodation

Colleges provide accommodation for undergraduate students during their first year of study and for at least one other year of their course. Therefore, you may need (and can choose) to live in private student accommodation for some of your time studying at Oxford.

Many colleges provide accommodation to graduate students. In addition, the University's Graduate Accommodation Office may help if college accommodation is unavailable or not of the type needed.

[gradaccommodation.admin.ox.ac.uk](http://gradaccommodation.admin.ox.ac.uk)

[ox.ac.uk/students/life/accommodation](http://ox.ac.uk/students/life/accommodation)

## 5 ACADEMIC DRESS

Students are required to wear academic dress for matriculation, degree ceremonies and in-person examinations. This requirement is waived for online examinations and online vivas where students do not attend in person.

You should consult your college as to the appropriate gown to wear, though for music recitals, oral examinations, presentations and any other form of viva voce examination, undergraduates must always wear their commoners' gowns. You should also wear a mortar board (or soft cap) and *sub fusc*:

- One of:
  - (i) a dark suit with dark socks
  - (ii) a dark skirt with black stockings
  - (iii) dark trousers with black socks or black hosiery
- A dark coat (optional)
- Plain black shoes with a dark sole
- Plain white collared shirt or blouse with sleeves
- A white bow tie, black bow tie, black full-length tie, or black ribbon.

Please note that 'dark' in this context generally means black. Very dark charcoal grey or a very dark blue may be permitted.

When wearing *sub fusc*, your clothing must not leave any part of your legs, ankles, or feet uncovered.

Ministers of religion may wear a gown over their clerical dress, and members of the armed forces may wear a gown over their service dress; service caps are removed when indoors. If you wear a head dress/scarf for religious reasons, a black scarf should be worn.

You will need to provide your own *sub fusc* and academic dress. There are specialist clothing shops in Oxford – your college can provide further information.

[ox.ac.uk/students/academic/dress](https://ox.ac.uk/students/academic/dress)

## 6 EXAMINATIONS & COURSE REQUIREMENTS

The Proctors' responsibilities include ensuring that the University's statutes and regulations are upheld by overseeing the conduct of University (as distinct from college) examinations, including:

- appointment of examiners
- establishing procedures for the staging of examinations
- adjustments, such as extensions, excusals and late submissions
- resolving queries, complaints and academic appeals.

The Examination Regulations cover a wide variety of important topics related to how you will be assessed. The following section highlights some key points, but it is not a substitute for the Examination Regulations to which you should refer.

[examregs.admin.ox.ac.uk](http://examregs.admin.ox.ac.uk)

Additionally, the University's policy and guidance documents contain sections setting out your responsibilities in relation to your course. Some of the processes described below have a role for your college (which will be performed by your department if you do not have a college).

The University's approach to the limited situations in which course changes may be made are available for undergraduate and graduate study.

[ox.ac.uk/admissions/undergraduate/applying/guide-for-applicants/decisions/potential-course-changes](http://ox.ac.uk/admissions/undergraduate/applying/guide-for-applicants/decisions/potential-course-changes)

[ox.ac.uk/admissions/graduate/courses/changes-to-courses](http://ox.ac.uk/admissions/graduate/courses/changes-to-courses)

### IT equipment

In order to engage with any online teaching or assessments students must ensure they have compatible IT equipment before they commence their programmes of study, and throughout their studies. If students face difficulties in funding the necessary IT equipment then hardship funding may be available depending on circumstances. In addition, if you have particular accessibility needs in relation to online teaching or assessment which relate to a disability then please contact both your college and the Disability Advisory Service to ensure the right support is put in place. Details of the system requirements for laptops or other computers are at:

[ox.ac.uk/staff/it/getting-started](http://ox.ac.uk/staff/it/getting-started)

[ox.ac.uk/students/life/it/getting-started/what-to-bring](http://ox.ac.uk/students/life/it/getting-started/what-to-bring)

[examregs.admin.ox.ac.uk](http://examregs.admin.ox.ac.uk)

## 6.1 Course content

### Course content

Whether you are a taught course or a research student, it is your responsibility to be familiar with the general regulations and the specific regulations for your course, as set out in the relevant Examination Regulations. These provide a summary of the requirements of your course. Further information on your course is provided in your course handbook and in examination conventions available from your department.

Regulations may be different depending on the year you started your course and may be revised during your course of study.

## 6.2 Examinations – format, entry and timing

### Format of examinations

Examinations can be conducted remotely or in person, they may be online, and may be invigilated 'closed book' or completed 'open book'. The typical duration is 1 to 3 hours, though some examinations (particularly 'open book' ones) may be between 8 hours and 72 hours. A course may utilise a variety of different examination formats. Online examinations take place within the University's e-assessment platform, Inspecra. Departments will provide details of the location and format of any examinations and this information will be confirmed in your examination timetable.

There is comprehensive information available on online and in-person exams and how you can prepare for these. For full details, please see the websites below.

[ox.ac.uk/students/academic/exams/completing-an-exam/in-person-exams](https://ox.ac.uk/students/academic/exams/completing-an-exam/in-person-exams)

[ox.ac.uk/students/academic/exams/completing-an-exam/in-person-exams-computer](https://ox.ac.uk/students/academic/exams/completing-an-exam/in-person-exams-computer)

If you are sitting an online open book exam or closed book remotely invigilated exam, you must submit your own work without any help from others. If not explicitly authorised in your course information or exam instructions, you must not use artificial intelligence (AI). When you take such exams online, you will be required to sign the University's Honour Code:

[ox.ac.uk/students/academic/exams/honour-code](https://ox.ac.uk/students/academic/exams/honour-code)

This confirms that you have understood and abided by the University's rules on plagiarism, collusion and the use of AI. The University's AI policy is here:

[ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/ai-use-in-summative-assessment](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/ai-use-in-summative-assessment)

If you will be taking in-person examinations, you can find full guidance online about how to prepare for these, what to take (or not to take) into your examination room, and what to expect on the day:

[ox.ac.uk/students/academic/exams/completing-an-exam/in-person-exams](https://ox.ac.uk/students/academic/exams/completing-an-exam/in-person-exams)

## **Calculators**

Regulations for some subjects allow candidates to use certain types of calculators in examinations. Details should be confirmed by the Chair of Examiners in each case. It is your responsibility to bring the permitted type of calculator unless explicitly told that they will be provided.

## **Entering for examinations**

It is your responsibility to ensure that your examination entry details are correct using Student Self Service. You should inform your college or department if there are any errors.

## **Late entries/alteration of options**

If you want to change your chosen examination options, a request has to be made in writing through your college office. It cannot be assumed that permission will be given. Requests submitted less than five working days before the assessment deadline will not be considered. Requests involving rescheduling examinations will generally not be granted. Where permission is given, an extra fee will be charged.

## **Time limits on examination entry**

Candidates entering examinations later than the examinations that they were originally due to enter are normally entitled, within certain time limits, to have papers set in accordance with the original syllabus (eg the time limits are within six terms of the examination they were originally due to enter for Final Honour Schools examinations and within three terms for the First Public Examination). Candidates should ensure that their college office is aware that they wish to take up this entitlement; otherwise, papers may be set according to the current syllabus. (In some cases this right may not apply to medical students if General Medical Council requirements affect required assessment contents or formats.)

All courses have a time limit within which you must have completed your examinations. You will need permission from Education Committee if you need to take your examinations after the maximum permitted period of time. For Final Honour Schools this is normally two further years; for graduate students the maximum time varies: seek advice from your college or department.

## **Examination timetables**

Your individual timetable is available on Student Self Service (except for examinations run locally by departments, which will publish the relevant timetables). The examination timetable for every subject will be published online in advance of the exam:

[ox.ac.uk/students/academic/exams/timetables](https://ox.ac.uk/students/academic/exams/timetables)

## Examination fees

Fees may be payable for late entry to examinations, late change of options etc.

If you need to resit examinations, including resubmission of written work for assessment, you may need to pay a re-examination fee.

[ox.ac.uk/admissions/graduate/fees-and-funding/fees-and-other-charges/other-charges](https://ox.ac.uk/admissions/graduate/fees-and-funding/fees-and-other-charges/other-charges)

## 6.3 Exam and major course adjustments

### Exam adjustments

It is crucial that support needs and examination adjustments are dealt with as early as possible. If you have a specific learning difficulty (SpLD) (such as dyslexia or dyspraxia) or another disability that may affect your ability to undertake assessment as prescribed, or suspect that you may have one, please consult the Disability Advisory Service, or your college office, or your department if you are a non-matriculated student, as soon as possible to discuss your needs. Requests for exam adjustments for disability-related reasons must be submitted via your college (or department for non-matriculated students) by Friday of Week 4 of:

- Michaelmas term, except for Trinity term and Long Vacation examinations
- Hilary term for Trinity term and Long Vacation examinations.

Disability-related exam requests are usually accompanied by a Student Support Plan, which is produced after you have registered with the Disability Advisory Service and they confirmed receipt of appropriate evidence of your disability.

For details of the evidence requirements to accompany your request please see:

[ox.ac.uk/students/academic/exams/examination-adjustments](https://ox.ac.uk/students/academic/exams/examination-adjustments)

Applications made after these deadlines can only be considered where unforeseen circumstances exist that justify a late application.

Exam adjustments for adjusting an examination schedule (eg faith-based reasons or to allow for a rest day between exams for disability/health reasons) must be submitted via your college (or department for non-matriculated students) by week 4 of Michaelmas term in the year in which the examination takes place.

Exam adjustments may enable candidates to take written papers in separate venues (if they are in-person examinations), with extra time, or with alternative facilities. In each case, applications need to be forwarded through your college office, or your department if you are a non-matriculated student. Exam adjustments may be approved for a single year, or the duration of your course as appropriate.

Sports, other non-academic activities and academic commitments at other institutions will not normally be accepted as valid reasons for approving changes to your examination arrangements in Oxford.

If you have applied for exam adjustments and are dissatisfied with the outcome,

you have the right to appeal to the Chair of Education Committee. Your appeal must be submitted in writing within 14 days of receipt of the original decision.

### Major course adjustments

In some cases if you have a disability, your college (or department for non-matriculated students) can apply to the University's Education Committee for your course to be structured differently (eg taken over a longer period) and for the mode or timing of assessments to be modified. This is described as a major adjustment to your examinations/assessments and will require dispensation from the Examination Regulations.

Such needs must be discussed with your college office (or department, for non-matriculated students) once your place at Oxford has been confirmed. In such cases any adjustments recommended will need to be implemented in a way which is consistent with ensuring that each student is properly assessed in accordance with the academic competence standards for the course.

If you have applied for major adjustments to examinations and assessments and are dissatisfied with the outcome, you have the right to submit an appeal. Your appeal must be submitted within 14 days of receipt of the original decision.

Comprehensive guidance is available on the Disability Advisory Service website:

[ox.ac.uk/students/welfare/disability/needs](https://ox.ac.uk/students/welfare/disability/needs)

[ox.ac.uk/about/how-we-are-run/education/casework/dispensations](https://ox.ac.uk/about/how-we-are-run/education/casework/dispensations)

## 6.4 Submitting coursework for assessment

Essays, dissertations, theses and other submissions that are assessed as part of University Examinations have deadlines by which the work must be submitted. Make sure you know when and where and by what means you should submit your work. Deadlines are published either in the Examination Regulations or in your course handbook. The majority of work for assessment will be submitted online, with work which can only be submitted in hard copy (eg fine art portfolios) handed in to departments.

**Submitting assessments online is a two-stage process whereby you will first need to upload your work to the system(s) used by your course and then submit the work. Unless the second step is completed the work will not be submitted and will count as a non-submission (see section on Missing Submissions below).**

## 6.5 Issues completing your assessment

There are a number of University processes in place to help you if you find that illness or other personal circumstances are affecting your ability to attend examinations or submit assessments. **It is your responsibility to take action if you experience problems.** You should discuss your circumstances with your college or departmental officers as soon as you are aware that you may have problems meeting a deadline or attending an exam.

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](https://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

## **Self-certification coursework extension up to 7 days**

You may become aware before a deadline that you will need to submit your work late because of illness or another urgent cause. If you do and you are suffering from a short-term illness you can submit a Self-Certification Extension for 7 days via Student Self Service. This can be done on one occasion per submission and must be submitted no more than two weeks before, and no later than 24 hours after, the deadline. You are able to self-certify on two occasions only in any academic year. This may cover more than one submission with deadlines within the same working week.

<https://unioxfordnexus.sharepoint.com/sites/oxintranet-education-student-support/SitePages/forms.aspx>

## **Coursework extensions over 7 days**

If you require a longer extension due to illness or your reasons are 'other urgent cause' you should ask your college (or, if a non-matriculated student, your department) to apply to the Proctors' Office for an extended deadline in advance. You will need to provide evidence, such as a letter from your doctor. Extension requests should be for a relatively short period of time and no more than 12 weeks for a single assessment. The request can be submitted up to 4 weeks in advance of the deadline and within 14 days after the deadline. If you think you will be unable to work for a very long time, you should speak to your college about making other arrangements to postpone your studies.

In cases where the reasons given do not satisfy the criteria under which the Proctors' Office can grant an extension, or where there are ongoing disability-related issues where major adjustments may be appropriate, or where an extension of more than 12 weeks is required, a dispensation application should be submitted to Education Committee via your college office (for undergraduates) or through your department (for graduate taught students).

You cannot apply for an extension after you have submitted the work.

If you have applied for an extension, but have subsequently submitted while you are waiting for an outcome, and are subsequently granted a new extended deadline, you will be able to withdraw and resubmit up to the new deadline.

## **Late submission of coursework**

Give yourself enough time to submit your work by the deadline and familiarise yourself with the platform for submission and format for submitted work.

The Proctors will not accept as reasons for lateness problems such as: delays in postage, reliance on third parties to deliver your work, travel problems, printing problems, or, for submission of work electronically, problems such as failure of your private email, computer (including virus infection), internet connection, connection to the submission portal (unless a system-wide error), or lost or stolen files.

Ensure that you keep adequate backups and store them separately and securely.

If you do submit your work late, you will receive an email notification of the consequences and instructions on what to do next. You may receive an academic penalty. Academic penalties vary from course to course but are normally on a sliding scale and are published in your examination conventions. Applications to waive any academic penalty must be

made to the Proctors' Office as soon as possible and within 14 days of your submission deadline by your college (or department, for non-matriculated students) explaining the reasons for your late submission. Applications after this time can only be considered by Education Committee and require a valid reason for the application itself being late.

[examregs.admin.ox.ac.uk](http://examregs.admin.ox.ac.uk)

### **Missing submissions**

If you fail to submit work by the deadline, the Student Assessments team or your department will write to remind you that a deadline has passed, the consequences of not submitting, and what you need to do next.

- If you have a good reason for both missing the deadline and for needing more time to complete the work before submitting it, then you should apply for an extension as described above immediately and no later than 14 days after the submission deadline.
- If you do not have a good reason for missing the deadline or for needing more time to complete the work before submitting it, you should submit the work straight away, and ask your college (or, if a non-matriculated student, your department) to write to the Proctors' Office with your reasons for late submission.
- If you submit work more than 14 days late, and do not have an extended deadline already agreed, the work will not be marked and it will be considered a non-submission with the consequences outlined below.

### **Online exam technical difficulties**

Online open book examinations, like in-person invigilated examinations, must be completed at and within a specified time. If you experience technical difficulties during the exam, you must notify the online exams helpdesk and provide your exam response to them as soon as possible. The files should be included with your initial notification, and you must not wait to receive a response from the helpdesk. If you have not accessed the exam you may apply to be excused from the examination.

[ox.ac.uk/students/academic/exams/completing-an-exam/online-exams](http://ox.ac.uk/students/academic/exams/completing-an-exam/online-exams)

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](http://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

### **Late submission of an online examination**

For online exams that include uploaded elements you must upload all parts of your exam response within the exam duration. If you have not uploaded part or all of your exam response(s) before the end of the exam you should apply immediately through the online helpdesk to have your late exam response accepted by providing your missing files within 30 minutes of the exam end time. The files should be included with your initial application, and you must not wait to receive a response from the helpdesk. You may be required to provide further information to the Proctors to have the late work accepted. You will be notified if this is the case. If your work is not accepted then only material uploaded before the end of the exam duration will be marked.

Online exams that have a typed mode of completion cannot be submitted late. You should

only type your exam answers into Inspira (and you should not attempt to cut and paste work from outside this system). Only work which is in the Inspira system and submitted within the time permitted for the exam will be marked.

[ox.ac.uk/students/academic/exams/completing-an-exam/online-exams](https://ox.ac.uk/students/academic/exams/completing-an-exam/online-exams)

[ox.ac.uk/students/academic](https://ox.ac.uk/students/academic)

### **Making changes to your submission before the deadline**

If you realise that you have submitted an incorrect version of your submission, you may withdraw it and substitute it with a revised version if the deadline has not passed. You are able to do this only once and the resubmission should be submitted directly to your course administrator before the deadline. You should then complete a Withdraw and Resubmit (before the deadline) form so that the Student Assessments team are aware of the resubmission.

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](https://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

### **Replacing an incorrect submission**

You must ensure that you proofread your submission and ensure that your work is ready to submit. You must also take care that you submit the correct file. You can check your work in the online submission system and replace an incorrect file by sending it to your departmental administrator up to 30 mins after the deadline. **There is no mechanism to replace a submission after this point, and what you submitted will be marked.**

[examregs.admin.ox.ac.uk](https://examregs.admin.ox.ac.uk)

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](https://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

### **Notifying examiners of mitigating circumstances**

If you are affected by illness or other acute circumstances which significantly affect your performance in assessment you can submit a mitigating circumstances notice to the examiners (MCE), to make the exam board aware of how you were affected. Student guidance on MCE submission is available:

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](https://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

Talk to your college or departmental officers as soon as there is a problem as there may be other more suitable or appropriate University processes to follow. It is always better, if possible, to make adjustments ahead of assessments, to give you the best possible opportunity to succeed in your assessment.

MCEs should only be submitted in relation to acute circumstances which have significantly affected your performance in assessment. This could include:

- Sudden illness or accidental injury
- A change to or exacerbation of a long-term condition or

disability during the assessment period

- Bereavement
- Significant adverse personal/family circumstances
- Other serious circumstances (such as the impact of a crime)
- Significant disruption during an examination (such as evacuation due to a fire alarm), where you have been particularly, individually impacted.

NB There is a separate group MCE process under which the Chair of Examiners will be notified of disruption during an exam

Your circumstances should have affected you during the assessment (ie whilst writing a piece of submitted work, in the immediate run up to or during an examination).

If you have a disability you may submit an MCE because you were unable to apply for adjustments in time due to late diagnosis or the adjustments were not sufficient to fully mitigate the impact of your circumstances.

There must be at least one piece of independent evidence, such as a medical certificate, to support your MCE notice.

You should apply directly through Student Self Service. The notice will be passed to the relevant Chair of Examiners.

[ox.ac.uk/students/academic/guidance/student-self-service](https://ox.ac.uk/students/academic/guidance/student-self-service)

You should submit your MCE as soon as possible after you have sat the affected papers or submitted the work. At the latest, MCEs must be submitted by noon the day before the final meeting of the examiners which will decide your overall results. Your college will be able to tell you when this is. Notices received after this point will not normally be considered but, if there are exceptional circumstances, the Proctors will decide whether to send the notice to the examiners. They will do so if the notice is received within one month of the final meeting of the examiners, and if:

- you were prevented from making an earlier application due to your condition or personal circumstances, or
- your condition was only diagnosed after the results were known, or
- a serious procedural error delayed the application.

[ox.ac.uk/students/academic/exams/examination-entry](https://ox.ac.uk/students/academic/exams/examination-entry)

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](https://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

If you disagree with the Proctors' decision, you can appeal to the Chair of Education Committee within 14 days. You, or anyone acting on your behalf, must follow the process set out and not communicate directly with the examiners.

The examiners will decide at their final examination board meeting how to take the information into account when determining the examination results. It is important to be aware that most notices do not result in any changes to award outcomes and that the examiners have limited options when considering a notice. After results are released,

you will be provided with a short statement on the outcome via Student Self Service.

[examregs.admin.ox.ac.uk](http://examregs.admin.ox.ac.uk)

### **Appeals against Proctors' decisions**

You can appeal against the Proctors' decisions on exam excusals, extension requests, late submissions, and on forwarding information to the examiners about mitigating circumstances, via your college, or department (for non-matriculated students), to the Chair of Education Committee.

Any appeal must be submitted in writing within 14 days of receipt of the Proctors' decision and address the grounds on which the appeal is being made.

<https://unioxfordnexus.sharepoint.com/sites/oxintranet-education-student-support/SitePages/casework.aspx?web=1>

### **Dispensation from the regulations**

Education Committee can, on the grounds of disability or exceptional circumstances, dispense individual candidates from the provisions of the examination regulations (eg to take examinations in different formats, to defer taking written papers, or to have additional resit opportunities). Applications are made via your college office (or your department for non-matriculated students).

[ox.ac.uk/about/how-we-are-run/education/casework/dispensations](http://ox.ac.uk/about/how-we-are-run/education/casework/dispensations)

## **6.6 Non-attendance at an exam or non-submission of an assessment**

If you do not complete a paper for a Final Honour School (eg by not turning up at an examination, not accessing an online exam or not submitting a piece of work), you will be deemed to have failed the whole examination. If you do not complete a paper for the First Public Examination or for a graduate taught programme, you will be deemed to have failed the individual paper; the resit mark will be capped at a pass, and you will not be eligible for a merit or distinction.

[ox.ac.uk/students/academic/exams/completing-an-exam/online-exams](http://ox.ac.uk/students/academic/exams/completing-an-exam/online-exams)

[ox.ac.uk/students/academic/exams/problems-completing-your-assessment](http://ox.ac.uk/students/academic/exams/problems-completing-your-assessment)

### **Non-attendance at vivas**

Many taught courses provide for candidates to be examined viva voce (ie orally), either as a standing requirement or one that may be applied at the examiners' discretion. Where vivas are a mandatory part of the assessment, non-attendance without permission will result in you failing the whole examination. The dates when you may be called for a viva are normally announced by the examiners at the same time as the final examination timetable. All candidates who may be called for a viva must ensure that they are available for either an in-person or online viva on those dates. In the case of research students, the viva is usually

mandatory: the date will be arranged with you by the examiners and will be published within the University.

[examregs.admin.ox.ac.uk](https://examregs.admin.ox.ac.uk)

## **Exam Excusal**

You can apply to the Proctors through your college office (or department, for non-matriculated students) to be excused from attending an examination due to illness or other urgent cause. All applications must be made within 14 days of the examination date and no earlier than 4 weeks before. In the case of illness, a medical certificate must be submitted. If the Proctors are satisfied they will authorise the examiners to assess the missed paper at a later date, or if enough of the University Examination has been completed, act as if the paper had been completed.

## **Coursework**

Non-submission of coursework cannot be excused

## **Jury service during examination sittings**

You cannot claim exemption from jury service. However, if you are summoned to serve during term-time, and particularly when sitting examinations, you should apply to the Jury Central Summoning Bureau for deferral or excusal, as set out in the summons. You should also seek the advice of your college office.

## **Withdrawal from a University Examination and suspension of the examination process**

In some circumstances it may be appropriate to withdraw from a University Examination or suspend the examination process, either before attempting any papers or (subject to your college's permission) before the University Examination is complete, and apply to restart the examination process at a later date. In certain circumstances you will be required to repeat papers.

You cannot withdraw from a University Examination after you have attempted the last paper, that is, after the date of the last exam or last submission deadline has passed.

Such withdrawals or suspensions from the examination process must be notified through your college office (for undergraduates) or through your department (for graduate taught students and non-matriculated students).

<https://unioxfordnexus.sharepoint.com/sites/oxintranet-education-student-support/SitePages/casework.aspx?web=1>

## 6.7 Receiving your results

### Examination results

Once examiners have released the results, you are automatically notified by email and can then access your assessment results, and the result for the year if applicable, in Student Self Service.

The regulations permit students failing the Second Public Examination ('Finals') to re-enter at one of the next two opportunities.

If you have been classified in the Second Public Examination, you may not retake your Finals in order to try to improve your results.

Graduate students on taught courses are normally allowed to make a second attempt at a failed examination, in accordance with the regulations for the particular qualification, usually at one of the next two opportunities. You may not retake an assessment you have passed to improve your results.

[ox.ac.uk/students/academic/exams/results](https://ox.ac.uk/students/academic/exams/results)

### Failing examinations

If you fail a University Examination, it is important to obtain advice from your subject tutor or supervisor as soon as possible (eg to find out whether your college, if you have one, is willing to allow you to come back into residence). The detailed provisions for any resit arrangements for each qualification are explained in the relevant Examination Regulations.

In general, the regulations permit undergraduate students failing the First Public Examination at the first attempt to re-enter the Examination on one further occasion, normally within a year.

If you fail the Second Public Examination you should seek advice from your college about your options.

Rules regarding the re-taking of failed assessments for postgraduate taught students varies between courses and students should refer to the Exam Conventions for their course for more information.

## 6.8 Research students

Research students are responsible for finding out the deadlines for the submission of work throughout their studies, including those for Transfer and Confirmation of Status examinations, as well as the final examination. You should consult your supervisors and college advisors to ensure that the necessary administrative processes are completed well in advance of these deadlines. The forms needed for academic progression (including suspension of studies and withdrawal) are available online.

[ox.ac.uk/students/academic/guidance/graduate/progression](https://ox.ac.uk/students/academic/guidance/graduate/progression)

An overview of the final submission and examination process is also available online:

Research students are notified in writing of the outcome of the examination of their thesis, after the examiners' report has been considered by or on behalf of the responsible academic body. Students who are unsuccessful when their thesis is examined will be advised individually via the Divisional Graduate Studies Office about any conditions under which they may revise and resubmit their work.

### Extenuating circumstances and viva adjustments

If you have a disability that may affect your thesis, this needs to be considered at the time that you are writing it. There are a number of measures that can be put in place to support you whilst writing your thesis and these can be discussed with the [Disability Advisory Service](#) and your department/college disability advisors. These measures could include extensions of time for milestone examinations, assistive technology, etc.

If you wish to make the examiners aware of any illness, disability, or personal circumstance which may affect your performance in the viva, you can make an application for Adjustments to Assessment Arrangements using form GSO.19, outlining the requested adjustments and reasons. Adjustments can be requested at any point from offer of a place to submission, at the point of applying for Transfer of Status, at the point of applying for Confirmation of Status or at the point of applying for the Appointment of Examiners. Please contact your department's graduate studies administrator if you require more information.

## 6.9 Academic appeals

If you have any concerns about your assessment process or outcome, discuss these first informally with your subject or college tutor, Senior Tutor, course director, director of studies, supervisor, or college or departmental administrator as appropriate. They will be able to explain the assessment process that was undertaken and may be able to address your concerns.

Queries must not be raised directly with the examiners.

If you still have concerns you can make a formal appeal to the Proctors' Office. An academic appeal is an appeal against the decision of an academic body (eg boards of examiners, assessors' decisions at Transfer or Confirmation etc). Academic appeals must be made within **20 working days** of the date when you were notified of the relevant academic decision via Student Self Service or the division/department (for research students).

There is no right of appeal over matters of academic judgement. Academic judgement is a judgement that is made about a matter where the opinion of an academic expert is essential.

The only grounds for appeal are if you believe a procedure has not been followed properly, or that an error has been made, or there was bias, in the decision-making process by the

relevant academic body. The Proctors will consider appeals under the University Academic Appeals Procedure.

[ox.ac.uk/students/academic/complaints](https://ox.ac.uk/students/academic/complaints)

<https://unioxfordnexus.sharepoint.com/sites/oxintranet-education-student-support/SitePages/academic-appeals.aspx>

## 6.10 Plagiarism

You must read the Student Disciplinary Procedure (Academic Cases).

[ox.ac.uk/students/academic/conduct](https://ox.ac.uk/students/academic/conduct)

This sets out the required standards of behaviour under the University's Code of Discipline in relation to exams and submissions. It makes clear that:

- you must indicate to the examiners when you have drawn on the work of others, using quotation marks and references in accordance with the conventions of your subject area
- you must not present as your own work any material generated by AI unless your department / Board of Examiners has authorised its use for the particular assessment in writing to students (eg via assessment instructions, exam conventions)
- other people's original ideas and methods should be clearly distinguished from your own
- the use of other people's words, illustrations, diagrams etc. should be clearly indicated regardless of whether they are copied exactly, paraphrased or adapted
- material you have previously submitted for examination, at this University or elsewhere, or published previously cannot be re-used.

The University's description of plagiarism should be read carefully:

***"Plagiarism** is presenting work or ideas from another source as your own, with or without consent of the original author, by incorporating it into your work without full acknowledgement. All published and unpublished material, whether in manuscript, printed or electronic form, is covered under this definition, as is the use of material generated wholly or in part through use of artificial intelligence (save when use of AI for assessment has received prior authorisation eg as a reasonable adjustment for a student's disability). Plagiarism can also include re-using your own work without citation. Under the regulations for examinations, intentional or reckless plagiarism is a disciplinary offence."*

Therefore, failure to acknowledge your sources by clear citation and referencing constitutes plagiarism.

The University has the right to use software, and routinely does so, in order to screen submitted work for matches either to published sources or to other submitted work.

Any **unauthorised** use of AI in work submitted for assessment constitutes cheating and plagiarism under University rules, penalties for which include failing the exam

and, in appropriate cases, expulsion. Any use of AI in work submitted for assessment is unauthorised unless you are specifically told differently in writing in advance of the assessment in your department's instructions for each specific assessment. Even if a type of AI use has been authorised for a previous assessment or for formative work, it is your responsibility to ensure you comply with the rules on AI use for the specific assessment, you are taking, in the knowledge that all types of AI use are unauthorised unless specifically listed in assessment instructions.

Work submitted for assessment and open book exam responses may be screened for matches either to published sources or to other submitted work. Any matches might indicate plagiarism, collusion or use of AI.

University policy in respect of use of AI in summative assessment or during research is under the headings 'Assessment' and 'Use in research' at [Guidance on safe and responsible use of GenAI | Oxford University](#)

[ox.ac.uk/students/life/it/genai-tools/guidance-on-safe-and-responsible-use-of-genai](https://ox.ac.uk/students/life/it/genai-tools/guidance-on-safe-and-responsible-use-of-genai)

Although you are permitted to use resources published electronically in academic work, remember that the plagiarism regulations apply to online material and other digital material just as much as they do to printed material.

Guidance about the use of source materials and the preparation of written work is given in departments' literature and is explained by tutors and supervisors. If you are unsure how to take notes, use web-sourced material or of acceptable practice when writing your work, please ask for advice.

Under UK legislation, it is not illegal for a student to use an essay mill – it is only illegal to create, market or offer a contract cheating service to others. Students using contract cheating service don't break criminal law but they do contravene the University's Code of Discipline. If students are found to be using professional writing services, passing off other people's work as their own, or unauthorised AI, they should expect to face disciplinary action.

If examiners believe that submitted material may be plagiarised they will refer the matter to the Proctors' Office. The result for the assessment (and any other elements for the same assessment unit) will be pended while an investigation is carried out (which can include an interview with the student). If the Proctors consider that a breach of the Code of Discipline has occurred, they can determine the penalty themselves in suitable cases or refer the matter to the Student Disciplinary Panel (which can in the most serious cases expel the student).

[ox.ac.uk/students/academic/guidance/skills/plagiarism](https://ox.ac.uk/students/academic/guidance/skills/plagiarism)

## 7 INTELLECTUAL PROPERTY

The University does not claim ownership of intellectual property created by student members of the University as defined in Statute II (broadly this refers to students on degree courses who are members of a college), other than in specific circumstances. The most usual of these circumstances are that the University may claim ownership to intellectual property which is made:

- jointly with someone else where the University is entitled to claim ownership of that person's intellectual property
- using University facilities or equipment
- in circumstances where the University's obligation to a third party require it to claim ownership of intellectual property (eg under the terms of a contract or a grant)
- using funding from the University
- where the intellectual property is created by a student while they are also acting as an employee or contractor for the University.

For other students (including non-matriculated, visiting, recognised and exchange students) the University may claim ownership of certain forms of intellectual property created during your study or research at the University although this will not usually include copyright.

The main statute governing intellectual property is Statute XVI, Part B, which you should refer to for full details.

There are also arrangements in the University's regulations for protecting and exploiting intellectual property and sharing the commercial exploitation revenues with the student originators. The related regulations for the administration of the policy explain the approved arrangements for revenue-sharing.

<https://unioxfordnexus.sharepoint.com/sites/OxIntranet-research-innovation/SitePages/innovation-engagement-impact.aspx>

[ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xvi](https://ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xvi)

[ox.ac.uk/about/how-we-are-run/governance-finance/legislation/council-regulations-7-of-2002](https://ox.ac.uk/about/how-we-are-run/governance-finance/legislation/council-regulations-7-of-2002)

# 8 CONDUCT

## 8.1 The University's conduct regulations

The University's rules on conduct are additional to individual colleges' rules and by-laws. Students who belong to a college must therefore observe two separate sets of disciplinary rules.

Students studying for some awards that are also professional qualifications (eg to become medical doctors and teachers) may also be expected to observe codes of conduct drawn up by the relevant external or regulatory bodies concerned. Your department will provide details where appropriate.

The University rules covering student conduct come from four main sources:

- University statutes, particularly Statute XI on University discipline
- the Student Disciplinary Procedure (Non-Academic Cases) and the Student Disciplinary Procedure (Academic Cases)
- regulations issued by:
  - (i) Council
  - (ii) the Proctors, as the University's disciplinary officers, including emergency regulations for student conduct, published in the University Gazette, notified to you by your college or department and remaining in force for a set period;
  - (iii) the Rules Committee (six Congregation members and six student members who meet annually to review and issue conduct regulations);
  - (iv) the Curators of the University Libraries; and
  - (v) the IT Committee
- rules on access and use, or in respect of health and safety, made and published by people or bodies responsible for managing University land and buildings, or operating University services and facilities.

You should consult the statutes and regulations, the disciplinary procedures, and any subsequent formal amendments published in the Gazette, for comprehensive detail.

[ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xi](https://www.ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xi)

[ox.ac.uk/students/academic/conduct](https://www.ox.ac.uk/students/academic/conduct)

[ox.ac.uk/about/how-we-are-run/gazette](https://www.ox.ac.uk/about/how-we-are-run/gazette)

The University also publishes separate codes of practice, policies and guidance in relation to particular conduct issues which you are expected to comply with. The most relevant of these are listed below.

Students who intentionally or recklessly breach the rules, or incite or conspire with others to do so, are liable to disciplinary action. Section 9 of this handbook, the 'Disciplinary Procedures & Rights' section below, describes the Proctors' powers and procedures for enforcement, and students' rights under those procedures.

## 8.2 General conduct

Statute XI on University discipline contains a Code of Discipline applying to all University members and students, including those students who are not formally University members. It sets out actions and forms of behaviour that are unacceptable in the University context (ie on University or college premises and/or in the course of University activity in any location, whether academic, sporting, social, cultural or other).

[ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xi](https://ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xi)

### Data Protection

Anyone holding or intending to keep personal data of any kind (whether on a computer or in paper records) on behalf of a club, society or publication is individually responsible for complying with the relevant data protection legislation.

Registration with the Proctors' Office does not provide any sort of blanket cover by the University. The legislation imposes strict conditions on the collection, storage and use of personal data (eg about club members, sponsors) and confers rights of access on the people who are the subjects of such data. If the club holds personal data, it is likely to be a "data controller" and will be required to notify its activities: there is a self-assessment guide to notification on the Information Commissioner's website.

<https://unioxfordnexus.sharepoint.com/sites/OXINTRANET-strategy-governance-planning/SitePages/data-protection.aspx>

### Freedom of Speech

Freedom of speech and academic freedom are central tenets of university life. The University of Oxford seeks to secure and promote civic and academic freedoms, including freedom of speech. Inevitably, this will mean that members of the University are confronted with views that some find unsettling, extreme or offensive. The University believes that a culture of free, open and robust discussion can be achieved only if all concerned engage critically but courteously with each other.

The legal duty of UK universities to protect free speech and, for staff members, academic freedom, is enshrined in legislation, including the Higher Education (Freedom of Speech) Act 2024, the Human Rights Act 1998, and the Education Reform Act 1988. You should familiarise yourself with the University's Code of Practice on Freedom of Speech.

[ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech/code-of-practice-on-freedom-of-speech](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech/code-of-practice-on-freedom-of-speech)

[ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech)

[ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech/complaints-procedure](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech/complaints-procedure)

## Essay writing services

In accordance with the Code of Discipline, no University member is allowed to contribute to essay writing services (whether directly with the recipient or through commercial companies) in circumstances where the work provided could be submitted by someone else in any examination worldwide. Students buying or otherwise obtaining material to pass off as their own in University examinations are in breach of the Code of Discipline, and can expect to face disciplinary action.

## Meetings and events

You have a responsibility to decide whether you need to notify the Proctors of any event you organise on University or Oxford SU premises. Details, including when and how to make a notification, are in the Code of Practice on Freedom of Speech.

[ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech/complaints-procedure](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/freedom-of-speech/complaints-procedure)

If you are organising an event such as a protest march or procession, you will need to consider whether it passes through University premises or uses University branding and, if it does, the University's Code of Practice on Freedom of Speech will apply. Additionally, if it crosses public land or thoroughfares, the Public Order Act 1986, Section 11, requires the organiser to give at least six days' notice in advance of the date of the event to the police. In practice, it is advisable to give the police as much notice as possible: at least four weeks', in the interests of avoiding clashes between your event and another event in Oxford on the same day.

[thamesvalley.police.uk](https://thamesvalley.police.uk)

## Library and IT facilities

No student shall commit a breach of any of the regulations relating to the use of the libraries or the information and communications technology facilities of the University. Infringement of copyright through the University IT network, including using peer-to-peer software and file-sharing to download and distribute copyrighted material, can result in a fine or exclusion from the network. IT security is critical as it impacts all students and staff, so it is taken very seriously. Advice about keeping your devices and your University IT account secure is available online.

[ox.ac.uk/students/life/it/secure](https://ox.ac.uk/students/life/it/secure)

## Social Media

Social media can bring enormous benefits and opportunities to an academic community, partly by enabling global communication and promoting lively academic debate.

The University encourages students to use social media responsibly and to be aware of the sometimes unexpected and long-term consequences of irresponsible use.

Posting harassing comments or other content on social media may be a breach of the Code of Discipline and could result in disciplinary action by the Proctors.

Students taking courses which result in professional qualifications should use social media

in accordance with the standards of behaviour set by the relevant national professional body.

If you use social media you should familiarise yourself with the University's social media guidance.

[ox.ac.uk/students/life/it/socialmedia](https://ox.ac.uk/students/life/it/socialmedia)

## 8.3 Non-sports clubs and publications

The University welcomes the contributions of clubs, societies and student publications to student life. With more than 200 officially recognised clubs and societies to choose from, there is something for everybody at Oxford.

Clubs that open their membership to students of more than one college can register with the Proctors' Office. Registration assists the smooth running and continuity of clubs, gives access to University email, webpage facilities, enables clubs to use the minibus hire and driver assessment scheme, entitles application for University grants and permission to use 'Oxford University' in their names ('Oxford' in the case of publications), and generally helps to protect the clubs' best interests as well as the University's reputation.

If you help to edit publications intended mainly for other students, or write for such publications, you need to be aware that your activities are covered by the University's disciplinary regulations and by further regulations.

[ox.ac.uk/students/life/clubs/clubs](https://ox.ac.uk/students/life/clubs/clubs)

[ox.ac.uk/students/academic/conduct](https://ox.ac.uk/students/academic/conduct)

## 8.4 Regulations of the Rules Committee

Rules Committee regulations concern the activities and conduct of student members. The regulations set out rules covering: clubs, societies and publications; defacement of property and unauthorised advertisements; behaviour after examinations; overseas activities; rowing on the river.

[ox.ac.uk/about/how-we-are-run/governance-finance/legislation/rules-committee-regulations-1-of-2017](https://ox.ac.uk/about/how-we-are-run/governance-finance/legislation/rules-committee-regulations-1-of-2017)

## 8.5 Local rules

Those responsible for managing University land and buildings, or operating University services and facilities, are empowered to draw up and publish local rules governing access and use.

You are advised to familiarise yourself with any published rules, for example as displayed on noticeboards in or at the entrance to buildings or property or on the service's website.

Action threatening or causing damage to property or inconvenience to other users may lead to suspension or expulsion. An allegation of misuse of University property contrary to local rules may be referred to the Proctors' Office for investigation as a possible disciplinary breach under [Statute XI](#).

# 9 DISCIPLINARY PROCEDURES & RIGHTS

## 9.1 Proctors' powers

Students at Oxford may be subject to two sets of disciplinary rules: the University's Code of Discipline in Statute XI and associated disciplinary procedures (which apply to all students) and, for all students who belong to a college, the college rules and by-laws provided in your college handbook or equivalent document.

The Proctors' role under [Statutes IX and XI](#) includes ensuring that University statutes, regulations, customs and privileges are observed. Doing so includes taking steps to:

- prevent any breach of Statute XI
- deal with any complaint that a student has committed a breach of Statute XI, and take any disciplinary action as necessary
- where appropriate, identify the person responsible for any such breach.

The Proctors' Office carries out investigations under the Student Disciplinary Procedures for Non-Academic and Academic Cases. Less serious matters may be decided on, with the student's agreement, by the Proctors. More serious matters will be decided on by the University's Student Disciplinary Panel (SDP).

[ox.ac.uk/students/academic/conduct](https://ox.ac.uk/students/academic/conduct)

[ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xi](https://ox.ac.uk/about/how-we-are-run/governance-finance/legislation/statutes#statute-xi)

## 9.2 Investigation

An alleged breach of the University's Code of Discipline may, if it is appropriate to do so, be investigated by the Proctors' Office. Complaints of breaches of the Code of Discipline should usually be made within **six months** of when the matters complained about occurred.

For alleged breaches involving clubs or publications, the Proctors may refer the matter to the relevant club to consider. If the Proctors do review the matter, they may hold all or some of the relevant officers responsible.

The Proctors' Office has the power to summon any University member to appear before them to assist with their enquiries. The process of investigation and evidence-gathering may involve interviewing those thought to be involved and possible witnesses. A student under investigation has the right to be informed what provision of the Code of Discipline they are suspected of having breached and to be accompanied by another student or member of Oxford SU, college or University staff during any interview. They have the right not to answer any question (however, such silence may be taken into account in any subsequent disciplinary hearing if it is appropriate to do so).

If, after the matter has been investigated, the Proctor decides that there is no case to answer, or it is not appropriate to proceed, the student(s) will be informed in writing and the matter will be closed. If, however, the Proctor considers that there is a case to answer, and that it is fair, just and reasonable to do so, the Proctor will then decide either

that the matter be referred to a Proctors' Determination ('PD') or Proctors' Disciplinary Hearing ('PDH'), with the student's agreement, or that the matter be referred to the SDP.

The body responsible for adjudicating disciplinary cases can differ according to the nature and seriousness of the alleged breach.

The student always has the following rights:

- to know in advance of any interview or hearing: that it is taking place and when, where and in relation to what statute or regulation, and clause(s), the alleged breach occurred;
- to know the evidence against them in advance of any disciplinary hearing;
- to be accompanied by a supporter at interviews or at hearings (where the supporter must be another student or member of Oxford SU, college or University staff);
- to put forward witness evidence;
- to appeal against the decision of a PD, a PDH.

### 9.3 Proctors' role in non-academic misconduct cases

You must read the Student Disciplinary Procedure (Non-Academic Cases)

#### Student Conduct | Academic Support

Unless the alleged breach is very serious, the Proctors can offer the student concerned the option of having the matter dealt with by the Proctors through a PDH, rather than by the SDP, which limits the possible outcomes. Such outcomes may include: a fine and/or compensation of up to £1000, a written warning about future conduct, requiring the student to attend a programme of education, requiring the student to enter a temporary or permanent restriction on contact with a named individual or individuals, banning a student from specified University/college premises or facilities for a defined period or on such terms as the Proctors think fit or suspension for a period of up to one month.

- the student will be formally notified what statute, regulation and clause(s) they are alleged to have breached, and will be sent a notice confirming how the matter will be considered.
- the Proctors will consider the evidence and the student has the right to make a response to the allegations or may admit the breach(es) and present evidence to explain their behaviour.
- witness evidence may be considered.

If a fine or compensation order is not paid, the amount will automatically be increased according to a scale set out in the disciplinary procedures. Continued non-payment will result in the case being referred to the SDP. There is a right to appeal to the SAP against the Proctors' decision and/or penalty.

### 9.4 Proctors' role in academic misconduct cases

You must read the Student Disciplinary Procedure (Academic Cases)

[ox.ac.uk/students/academic/conduct](https://ox.ac.uk/students/academic/conduct)

Academic misconduct concerns those cases where a student member is suspected of cheating or otherwise acting dishonestly, or attempting to do so, in any way before, during or after an examination, in order to obtain or seek to obtain an unfair advantage in an examination or other form of assessed work. This can include plagiarism, autoplagiarism, and the unauthorised use of AI.

Your department and/or Chair of Examiners will indicate for exams and assessments whether, or to what extent, you are allowed to use AI - if there is no written instruction that you are allowed to use specified types of AI in an exam or for an assessment, you must not use it. Use of AI in the process of preparing work for summative assessment without authorisation is still academic misconduct, even if you amend the AI output.

University policy in respect of use of AI in summative assessment or during research is under the headings 'Assessment' and 'Use in research' at Guidance on safe and responsible use of GenAI | Oxford University

[ox.ac.uk/students/life/it/genai-tools/guidance-on-safe-and-responsible-use-of-genai](https://ox.ac.uk/students/life/it/genai-tools/guidance-on-safe-and-responsible-use-of-genai)

## Procedure

On receipt of a Report from a Chair of Examiners or Director of Graduate Studies (in the case of research students), or from Exams School staff in respect of cheating during an in-person exam or online invigilated exam, the Proctors' Office will decide whether there is an apparent case of academic misconduct.

If the Proctors' Office decides there is then you will usually be sent an interview form to complete (rather than attending an interview), along with details of the Report and the alleged breaches of the Code of Discipline, (or provision in place at the time the behaviour occurred), your college will be informed, and your department, where appropriate.

You will usually be given an initial opportunity to accept the breaches and receive a clear explanation of the implications of acceptance. The Proctors' Office may indicate a proposed penalty at this stage (approved by a Proctor), which will not include expulsion, suspension or deprivation of the award.

If you accept the breaches and penalty, an Agreed Determination may be made without a full investigation.

If you accept the breaches but not the penalty, or do not accept either, the Proctors' Office will proceed with an investigation.

You may be asked to attend an interview, particularly if unauthorised use of AI is suspected.

Once the Proctors' Office has completed the investigation, the matter will be presented to a Proctor for a decision as to whether you should be offered a Proctors' Determination or the matter be referred to an SDP. The Proctor may also decide to take no further action.

In general terms, cases in which a more severe penalty may be imposed will only be heard by the SDP and a Proctors' Determination will not be offered.

The Proctor will write to you with their decision, which will set out the alleged breaches of the Code of Discipline (or provision in place at the time the behaviour occurred) and their view of the appropriate penalty.

The Proctor may at this stage offer you an Agreed Determination (should you accept the breaches and penalty) without the need for a referral for a Proctors' Determination or to the SDP. Penalties under an Agreed Determination cannot include expulsion, suspension or deprivation of the degree, which require an SDP hearing.

If you agree to the matter proceeding to a Proctors' Determination, the same Proctor will determine the case. You will have the opportunity to provide additional evidence and/or comments. The Proctor will reach a decision and send you an Outcome Letter to include the breaches found and the penalty, and appeal information.

If you do not agree to a Proctors' Determination, the matter will be referred to an SDP.

Penalties a Proctor may impose include:

- that the student receives support and training relating to good academic practice
- reduction of the mark awarded to a piece of work or exam
- the award of no mark to a piece of work or exam, and that it be resubmitted or retaken and that the mark for the resubmitted work or resit be capped
- the award of no mark to a piece of work or exam, and that it be resubmitted or resat with no cap on the mark for the resubmitted work or resit.

Students may appeal against a Proctor's Determination within two weeks of the date of the Outcome Letter. The appeal will be considered by a member of the Student Appeal Panel.

## 9.5 Student Disciplinary Panel (SDP)

### Role

The SDP handles cases of a more serious nature, referred to it by the Proctors or cases where students do not agree to a PD or PDH, and certain other business.

### Composition

The SDP is a panel comprising three members from among Congregation members appointed by Council. They will choose a chair from amongst themselves. One of the members of the SDP may be an external barrister or solicitor. The SDP appointed will not include individuals from the colleges or departments of the students affected and will have a gender mix, except where this is impracticable. The SDP holds hearings in term-time or vacation as necessary.

### Procedure

A student referred to the SDP is sent a formal notice of the alleged breaches of the statute or regulations and of the hearing to deal with the case. Before the hearing, the student receives a copy of the evidence being referred to the SDP (although in exceptional circumstances highly sensitive personal data may be redacted) and has the opportunity to submit evidence. The student may be accompanied by a supporter at the hearing. Witnesses may also be asked to attend.

If the SDP finds that the student has breached the relevant provision of the statute or regulations, it may issue a written warning about future conduct or impose one or more of a selection of other listed penalties including:

- a requirement to attend an education programme
- a restriction on contacting another student
- a payment of a fine or compensation
- a ban from premises or facilities
- suspension
- expulsion
- removal of alumni benefits
- ask Council to recommend expulsion from Ordinary or Convocation membership or removal of a degree.

In addition, in some circumstances a finding of a breach of the Code of Discipline could lead to scholarships or other funding being withdrawn.

In relation to academic misconduct breaches, the SDP may in addition to the penalties above, or alternatively, instruct the examiners to take one or more of the following actions:

- if practicable, exclude from assessment any part of the work submitted that the examiners are satisfied is not the student's own work
- reduce a mark awarded to any piece of work
- award no mark to, or disregard, any piece of work
- substitute an alternative mark for any piece of work
- reduce by one or more classes any degree classification
- permit the student to resit an examination or resubmit a piece of work on such conditions as it thinks fit
- fail the student in the examination or part of the examination concerned.

## 9.6 Student Appeal Panel (SAP)

A student who wishes to contest the finding or penalty imposed by a Proctors' Determination, a PDH, SDP or a precautionary measure imposed by the Proctors, has the right to appeal to the SAP.

Appeals to the SAP are usually heard by one member of the SAP. This body consists of three or more people who are members of the University's Congregation and who have experience which makes them suitable for appointment to the SAP. Certain members of the SAP body shall be required to undertake specialist training to hear particular types of cases. A person may not be appointed to the SAP if they are also a member of the SDP. SAP members are appointed by the University's Education Committee and take it in turns to consider appeals.

The SAP's presiding member determines the appeal. In reaching a decision, the SAP will consider the information submitted, including the grounds of appeal, the evidence on which the SDP based its decisions and any new evidence that the SAP agrees to consider. A reasoned decision will be given.

The SAP's decision will usually be one of the following:

- that the grounds of appeal are not upheld;
- that one or more of the grounds of appeal is upheld or partly upheld but

that that ground or grounds do not have a material impact on the Proctor's Determination, PDH or SDP's decision or can be easily remedied; or

- that one or more grounds of appeal is upheld or partly upheld and the SAP's view is that the Proctor, PDH / SDP may have reached a different conclusion on whether the Code of Discipline was breached or as to the appropriate penalty. In this case the SAP will determine either:
  - (i) that they are able to substitute their view for that of the Proctor, PDH/ SDP on the papers (for example by imposing a different penalty), in which case the SAP will proceed to issue a decision; or
  - (ii) that the matter or parts of the matter can only fairly be considered by way of a re-hearing. In this case the SAP will then consider whether there is good reason to believe that a re-hearing can successfully take place. If a re-hearing can fairly take place, the SAP will refer the matter back to the Proctor, PDH or SDP. If a re-hearing cannot fairly take place the SAP must issue a written decision.

## 9.7 Definitions

Statute XI sets out the definitions of terms used in the Code of Discipline and in the associated procedures, rules and regulations. You should take careful note of the meaning of those terms in the University, as in some cases they differ from other uses of the same or similar terms, for example in criminal law.

### Statute XI definitions

## 9.8 Arrests, criminal investigations, and convictions

Students are required to inform the Proctors if they have been arrested, charged, face trial or have been sentenced in relation to certain criminal offences, where the behaviour is also a criminal offence under English law.

If a matter has been reported to the police, and/or there is an ongoing and active criminal investigation, the University will usually not carry out an investigation into a report of misconduct unless there are strong reasons for doing so and the police give consent. The University will provide support to all parties and may take precautionary measures (including suspension or a ban from specified University land, buildings, facilities or services) including to limit contact between the students involved. There is a right of appeal to the SAP against such interim action.

### [ox.ac.uk/students/academic/conduct](https://ox.ac.uk/students/academic/conduct)

If a student member receives a criminal conviction for an act of such seriousness that an immediate term of imprisonment could have been or has been imposed, the Proctors may refer the student to the SDP.

# 10 COMPLAINTS PROCEDURES

## 10.1 College matters

If you have a complaint about a college matter you should take it up with the relevant college officers. Help and advice are available from your college Dean, tutor, Senior Tutor, academic administrator, JCR, MCR or Oxford SU representative. Your college will have a complaints procedure, which is usually found in your college handbook.

The Proctors have no jurisdiction over college complaints and appeals, including the quality of teaching provided in college, collections (internal college examinations), or the behaviour of a member of college staff. If you are unsure whether the issue is a college or a University matter, you can consult the Proctors' Office caseworkers informally.

[ox.ac.uk/students/academic/complaints](https://ox.ac.uk/students/academic/complaints)

## 10.2 University matters

The Proctors will consider complaints raised by students under the University Student Complaints Procedure in relation to the following:

- University administrative and support services (including departmental facilities and central facilities such as libraries, counselling etc)
- University academic services and support (departmental teaching, supervision etc).

The process allows you to pursue a complaint as an individual or as a group of students.

The University Student Complaints Procedure does not cover academic appeals (which have a separate procedure) or matters which are covered by other existing procedures (such as admissions, behaviour of members of staff, behaviour of other students, academic integrity, bribery and fraud).

Before you make a formal complaint you should try to resolve the matter locally with the person or body responsible, for example:

- **Bodleian Libraries** – contact the local librarian or email:

[bodleys.librarian@bodleian.ox.ac.uk](mailto:bodleys.librarian@bodleian.ox.ac.uk)

- **Central University services** – write to the head of the respective section:

[ox.ac.uk/about/how-we-are-run/governance-finance/professional-services-and-university-administration](https://ox.ac.uk/about/how-we-are-run/governance-finance/professional-services-and-university-administration)

- **Department facilities** – contact the departmental administrator (contact details generally found on the department's website and/or in its handbook)
- **Teaching and supervision** – if you feel able to do so, raise any concern with the member of staff directly. If not, take it up with your Director of Undergraduate Studies or your Director of Graduate Studies as appropriate. If it involves one of these individuals, you can speak to your Head of Department or Faculty. Advice and support are available from Oxford SU or from your student common room.

We hope that the initial raising of a complaint will be successful in resolving the problem. If, however, you feel that it has not been, or that there is a problem that needs to be looked into, then you can make a formal complaint to the Proctors' Office. Please note that these complaints should be made within **three months** of when the matters you are complaining about occurred.

[ox.ac.uk/about/how-we-are-run/policies-and-statements/harassment-and-sexual-misconduct](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/harassment-and-sexual-misconduct)

### 10.3 Staff or student conduct

A student who wishes to make a complaint about the behaviour of a member of staff may seek advice from the Director of Student Welfare and Support Services in the first instance in accordance with the University policy and procedure on harassment. Formal complaints about such behaviour should be made to the relevant Head of Department.

Complaints about breaches of the Code of Discipline by students should be reported directly to the Proctors' Office.

Complaints of breaches of the Code of Discipline should usually be made within **six months** of when the matters complained about occurred.

[ox.ac.uk/about/how-we-are-run/policies-and-statements/harassment-and-sexual-misconduct](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/harassment-and-sexual-misconduct)

### 10.4 Research integrity

All University members are expected to observe the highest standards in the conduct of research. The procedures for reporting suspected research misconduct are detailed in the Code of Practice and Procedure for Academic Integrity in Research.

Prior to making any formal allegation, sources of advice and support include other researchers and colleagues, supervisors, mentors, Senior Tutors, Directors of Graduate Studies, heads of department, faculty or division, Research Ethics Committees, Research Services, or Oxford SU.

[ox.ac.uk/students/academic/conduct](https://ox.ac.uk/students/academic/conduct)

### 10.5 Public interest disclosure (whistleblowing)

The Public Interest Disclosure Act 1999 provides employees with legal protection against being dismissed or penalised as a result of disclosing certain serious concerns ('whistleblowing'); such concerns might include criminal activity, danger to health and safety, or professional malpractice.

The University's code of practice and procedure under the Act also provides protection for student members wishing to report these types of serious concerns. However, it is not appropriate to use the whistleblowing procedure in circumstances where concerns should be addressed under another University procedure (eg the Student Complaints Procedure).

[ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/public-interest-disclosure-whistleblowing](https://ox.ac.uk/about/how-we-are-run/policies-and-statements/policy-hub/public-interest-disclosure-whistleblowing)

## 10.6 Conflicts of interest

All University members are required to recognise and disclose activities that might give rise to – or be perceived to give rise to – conflicts of interest, and to ensure they are properly managed or avoided. Such conflicts could arise from personal financial interests, duties to other organisations, or personal relationships.

Research students should be particularly aware of the risk of conflicts arising when engaging in external activity such as international projects and collaborations with the commercial world, research and development, intellectual property licensing and involvement in ‘spinout’ companies.

<https://unioxfordnexus.sharepoint.com/sites/OxIntranet-ResearchandInnovation/SitePages/integrity.aspx>

## 10.7 Complaints about Oxford SU

Oxford SU operates a full complaints procedure.

[oxfordsu.org/about-us/howwework/articlesandbyelaws/](https://oxfordsu.org/about-us/howwework/articlesandbyelaws/)

## 10.8 Student protection plan

Student protection plans set out what students can expect to happen in the event that a risk to continuation of studies should arise (such as a course, or institution closure). The purpose of a plan is to ensure that students can continue and complete their studies, or can be compensated if this is not possible. All higher education providers who apply to register with the UK Office for Students (OfS) must produce a plan as a condition of registration.

[Student Protection Plan | Oxford University](#)

## 10.9 Office of the Independent Adjudicator

The Office of the Independent Adjudicator (OIA) is an independent body whose role is to review student complaints. The OIA can review complaints about:

- academic appeals
- mitigating circumstances notices to examiners (MCE)
- teaching, supervision and facilities
- student accommodation
- welfare
- bullying, harassment or discrimination
- placements
- maladministration, procedural irregularities, and unfair practices
- disciplinary matters, including plagiarism
- fitness to practise

but cannot look at complaints about:

- admissions
- academic judgement
- matters where there are current legal proceedings.

In order to access the OIA process, you must be a current or former registered student of the University and must have first exhausted all the available internal procedures.

To confirm that your case has been dealt with internally, you need to obtain a Completion of Procedures letter from the office that informed you of the outcome of your case. This should be provided to you shortly after the internal procedures are completed if your complaint or appeal is not upheld. If your complaint is upheld but you still wish to complain to the OIA (eg about the remedy offered) you can request a Completion of Procedures letter from the relevant office. You have a maximum of 12 months from the date of that letter to apply to the OIA.

Where the OIA finds in favour of a student, it may recommend that the University should do something (eg look again at a complaint or pay compensation) or refrain from doing something.

[oiahe.org.uk](https://oiahe.org.uk)

# [ox.ac.uk/students](https://ox.ac.uk/students)

## **Proctors' Office**

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