

Student Support Plan (B)

Please read this plan and the accompanying [guidance notes](#) carefully.

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1. Personal and disability information

Name:	
Preferred pronouns:	
College:	
Programme:	
Level:	
Department/Faculty:	
Start year:	
Disability type:	
Disability information:	

Confidentiality: The student has given their consent for information about their disability to be shared on a need-to-know basis with appropriate staff in line with Data Protection Act requirement.

2. Impact on study

For information about mental health disabilities and implications for study, please see the DAS [Mental health disabilities](#) guide.

3. Recommended adjustments

Teaching

The measures described in the [disability inclusion statement](#) (SSPA) apply to this student's support arrangements: 1. teaching materials provided electronically in advance; 2. structured reading lists; 3. access to lecture recordings (or alternative methods for content capture where recordings cannot reasonably be provided); 4. flexibility on occasion with formative work and 5. additional library support. These measures are key for ensuring access to learning for disabled students.

In addition, the following adjustments are recommended:

- (Where applicable) Departments to action: Early planning of support and adjustments required for year abroad, fieldwork or placements. This will involve working with the student to anticipate potential barriers to participation and identify support or adjustments required in a timely way. See [Study abroad, field trips, and placements](#).
- Tutors: The student needs to manage their health through the day and may need to, for example: leave the room/session at short notice, take a rest break, take medicine, stand up and move around.
- Tutors: Be aware of potential for absences due to disability-related appointments.
- Tutors: Allow for the student needing more time to complete extended reading. They may need some additional guidance as they carefully prioritise which resources they engage with.
- Tutors: Use clear language for instructions and feedback and reinforce in writing. Provide opportunities for students to ask for clarification.

Examinations and assessments

The following standard examination adjustments may be requested:

- Extra time of 15 minutes per hour (can be used to rest or to write).

Summative assessment deadlines:

- Students and college to action: if the student experiences an exacerbation of their disability and this impacts their ability to meet a summative assessment deadline, they should contact the academic office in their college, who may apply [to the Proctors' Office for an extension](#) of up to 14 days using the SSP (where this recommendation is present) instead of further evidence. If an extension beyond 14 days is needed, additional evidence is required. [Student Guide: problems submitting work or attending an exam.](#)

4. For staff

Advice for supporting students

The following advice for supporting students with a mental health condition is based on inclusive teaching principles.

- (Tutorials) Be flexible: let all students know you are interested in understanding their individual learning needs and preferences and can talk separately to explore how these may be accommodated. This might lead to a short, informal meeting. Depending on what the student wants to cover, this might include talking through their Student Support Plan.
- Allow enough time for students to complete tasks and reading in lectures, tutorials, and in other settings, such as fieldwork. Build in extra time to resolve problems, and for students who may need longer to progress through tasks. Offering instructions in multiple modes (spoken, written, video recordings), and making these available before, during and after sessions will be helpful for all students.
- Offer opportunities to practice and develop collaborative-working and presentation skills in a supportive environment before major or summative tasks requiring these skills.
- Some students may not be confident to participate in **group work**; sensitive support, including adjustments to the task might be needed. When planning group work, build in opportunities for all students to access support with problems that may arise.
- Some students may be particularly affected by stress or anxiety triggered by presentations. Students may be supported to develop coping strategies to manage this or it may be necessary to adjust the task. Discuss together what may help/what may be possible. Adjustments could include:

presenting to a smaller group in a smaller venue, submitting an annotated or recorded slide deck presentation, or setting an alternative piece of work.

- Ensure feedback is clear, constructive, and helps the student identify specific areas to develop further. Be prepared to provide extra clarification; you could check with the student how feedback affects their motivation. See: [Oxford Teaching Ideas: Feedback](#)
- If applicable, consider how to support a student with a return to study after a period of absence. [Guidance on return to study](#)

Sources of support and training

- For advice and information, staff may contact DAS by email on disability@admin.ox.ac.uk, or see [Supporting disabled students: A guide for staff](#) or our [student web-page](#).
- There is guidance for tutors on [Supporting Student Mental Health and Wellbeing](#). Staff can explore training opportunities for supporting students with a disability at the [Disability confidence web-page](#).

As part of the University's IncludEd campaign, The Centre for Teaching and Learning has developed a [Guide to inclusive teaching](#). There are also online courses on [Inclusive Teaching at Oxford](#) and [An Introduction to Tutorial Teaching at Oxford \(Humanities and Social Sciences\)](#). The [Oxford Teaching Ideas](#) page also has the [Making tutorials inclusive](#) and [Making lectures inclusive](#) resources.

5. For students: Important sources of support

Contact your Disability Coordinator

If at any point you are experiencing disability-related barriers to study, please contact your Disability Coordinator.

Undergraduates: your primary contact is the [disability coordinator](#) in your college. However, if the barrier to study relates mainly or solely to departmental teaching, please contact the disability coordinator in your department.

Postgraduate taught students: your primary contact is the [disability coordinator](#) in your department. However, if the barrier to study relates

mainly or solely to college provision, please contact the disability coordinator in your college.

Accessing welfare support and other resources

- Counselling and therapy is available from [University Counselling Service](#); [NHS Talking Therapies](#); private therapists can be found via the [Counselling Directory](#).
- Every college has a welfare team to support students. Links to the welfare section of every college website are at [College support](#).
- The [University Counselling Services supportive resources](#) for students.
- [Togetherall](#) – an online 24/7 clinically supervised, peer-support community. It also includes self-help resources and courses.

The NHS has self-help resources for a wide range of mental health concerns - [Self Help Leaflets](#).

Applying for Disabled Students' Allowance

If you have not already done so, UK ('home') students with a disability should consider applying for Disabled Students' Allowance (DSA). Applying for DSA means that you can access a Study Needs Assessment (SNA), which gives an individualised insight into the study aids and support that may be helpful. For example, where indicated, the SNA could lead to funding for some of the following:

- Sessions with a mental health mentor several times each year who can help with developing strategies for managing the impact of the condition, maintaining realistic study patterns and a healthy routine.
- Assistive Technology - physical study aids and computer software, which can be used to support note-taking, planning and organisation.
- Assistive Technology training – so that you can get the best out of the technologies recommended for you.
- A laptop (students contribute the first £200).

See our [funding page](#) for more information about the appropriate application route, depending on your funding body. It can take up to 14 weeks for applications to be processed and support implemented. Please contact DAS at disability@admin.ox.ac.uk if you need help with your application.

Re-applying: full-time undergraduate students who have applied for Student Finance should not need to re-apply for DSA in subsequent years, unless they change course. However, **postgraduates, part-time students, and**

undergraduates who did not apply for Student Finance, will normally need to fill in a new form for each year of their course.

All Research Council funded students should contact their [link advisor](#) in the first instance, who will advise on eligibility and next steps.

International students (with the exception of Research Council-funded students) are not eligible for DSA, but can access an in-house assessment and support. International students should contact their [link advisor](#) if they would like to explore this option.

6. Guidance notes

About the Student Support Plan

The Student Support Plan (SSP) sets out the reasonable adjustments recommended by the Disability Advisory Service (DAS), based on evidence and information provided by the student. The recommendations are not exhaustive, and additional or alternative arrangements may be agreed if they address the disability-related barrier more appropriately in the study context, or where unforeseen barriers arise. If required, the SSP can be the basis for discussion about how best to implement adjustments and support the student, which may involve the student, disability coordinator, tutors or other staff as appropriate. The DAS (disability@admin.ox.ac.uk) can provide additional advice where it is unclear which adjustments will be most effective.

Impact on study

Many conditions fluctuate and therefore impacts might be experienced intermittently or present differently over time. Typically, symptoms and their impacts are exacerbated around key stress points in the year, such as when workloads and study schedules are most intense, or during assessments periods. Students should not need to discuss their needs with each member of staff they meet, or be expected to share personal or medical details.

Examinations and assessments

These are recommendations only: an application must be made by the student's college to the Examinations and Assessments Service to approve the arrangements. The deadline for applications is Friday of week 4 in the term before the relevant exam/s. Approved adjustments need to be replicated in any departmental or college exams where relevant to the assessment format and conditions. The recommendations given in this section may not take account of all assessment types used and therefore alternative adjustments may need to be considered. For advice on this, staff can contact DAS. Further information for students is available at [Student guidance on examination adjustments](#). Students and disability coordinators can confirm adjustments are in place ahead of examinations by checking the student's e-Vision record.